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**From:** Duclos.Michael [mailto:Duclos.Michael@nne.aaa.com]  
**Sent:** Monday, December 11, 2017 3:15 PM  
**To:** Consumer <consumer@uvm.edu>  
**Subject:** AAA Inquiry - Twin State Ford

Good afternoon,

AAA Northern New England has received an application from the following repair facility, which is requesting participation in the AAA Approved Auto Repair program.

Twin State Ford  
8 Memorial Dr.  
St Johnsbury, VT 05819

The object of the Approved Auto Repair program is to identify Auto Repair facilities that can provide consistent, high quality workmanship and will guarantee work performed. We need your assistance in providing any information that would aid us in evaluating this facility.

We would be interested in knowing of any complaints from 1/1/17 to present.

Should you have any questions, please call me at 1-800-222-4357, extension 6852.

Thank you,

Mike Duclos  
Approved Programs Coordinator  
AAA Northern New England  
207-780-6852 Office  
207-329-5033 Cell

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