Walgreens

June 1, 2018

Name
Address
City, State Zip

Dear Insert Name:

Walgreens values your privacy. We recently became aware of fraudulent activity at two Walgreens-owned Rite Aid stores in Tennessee that may have affected your payment card information.

WHAT HAPPENED
On April 17, 2018, Walgreens discovered unauthorized skimming devices attached to a point-of-sale pin pad in two Nashville Rite Aid locations owned and operated by Walgreens, specifically at 2416 West End Avenue and 700 Gallatin Road. The skimming devices were removed immediately upon identification. Law enforcement was contacted immediately, and a criminal investigation is pending.

At this point, we are unable to determine if these skimming devices successfully captured and transmitted information related to the credit or debit cards used at these two pin pads. Out of an abundance of caution, we are notifying customers that may have been impacted. Since we have been unable to determine the exact dates each skimmer was present, we are conservatively notifying anyone who may have used a credit or debit card at one or both of these two pin pads at these locations since they became Walgreens-owned, which was December 20, 2017. Our records indicate that the credit or debit card you used to complete your purchase in one of these two stores may have been included in this potential compromise.

WHAT INFORMATION WAS INVOLVED
The skimming devices may have captured the following information: your credit or debit card number; the PIN associated with the debit card, if one was used; and possibly your first and last name. At this point; however, we are unaware of reports of fraud or any other misuse of personal information.

WHAT ARE WE DOING
Walgreens immediately notified law enforcement and took steps to disable the skimming devices. We are working with law enforcement to identify any additional fraudulent activity. Walgreens is also working to ensure fraud-prevention brackets are installed on the pin pads at certain Walgreens-owned Rite Aid store locations. Walgreens deeply regrets this incident and any inconvenience it may have caused, and would like to offer you credit monitoring services from Experian at no cost to you.

WHAT YOU CAN DO
Walgreens asks that customers remain vigilant and frequently review their credit card account statements. We have enclosed information on steps you can take to further protect your information, and how to receive your free credit monitoring service. We strongly encourage that you take advantage of this offer at no cost to you.

FOR MORE INFORMATION
For further information and assistance, please contact Walgreens' toll free number at (877) 924-4472, or in writing at 200 Wilmot Road, MS 9000, Deerfield, Illinois 60015.

Sincerely,

Wayne Orvis
Vice President, Retail and Pharmacy Operations
Walgreen Co.

Protect your Information

Review Your Account Statements. As a precautionary measure, we recommend that you review your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, or the Federal Trade Commission. In some states, you may also obtain a police report regarding this incident.

Obtain and Monitor Your Credit Report. We recommend that you obtain a free copy of your credit report from each of the 3 major credit reporting agencies once every 12 months by visiting http://www.annualcreditreport.com, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at http://www.consumer.ftc.gov/articles/pdf-0093-annual-report-request-form.pdf. Or you can elect to purchase a copy of your credit report and optional remediation services by contacting one of the three national credit reporting agencies shown below:

Equifax	**Experian**	**TransUnion**
(800) 685-1111	(888) 397-3742	(800) 916-8800
www.equifax.com	www.experian.com	www.transunion.com
P.O. Box 740241	535 Anton Blvd., Suite 100	2 Baldwin Place
Atlanta, GA 30374	Costa Mesa, CA 92626	P.O. Box 1000
		Chester, PA 19016

In addition to the services noted above, Walgreens has arranged with Experian's® IdentityWorks to provide you with credit monitoring at no cost to you. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

Enrollment Directions
To start monitoring your personal information, please follow the steps below:

- Ensure that you enroll by: **September 30, 2018** (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: https://www.experianidworks.com/plus
- Provide your activation code: **CODE**

If you have questions or need an alternative to enrolling online, please call 877-890-9332 by September 30, 2018 and provide engagement #:**Engagement#**. No credit card is needed to enroll.

Take Advantage of Additional Free Resources on Identity Theft. We recommend that you review the tips provided by the Federal Trade Commission on how to avoid identity theft. For more information, please visit http://www.IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338).

Consider Placing a Fraud Alert on Your Credit Report. You may consider placing a fraud alert on your credit report. This fraud alert statement informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

Other Important Information

Security Freeze. In some U.S. states, you have the right to put a security freeze on your credit file. A security freeze (also known as a credit freeze) makes it harder for someone to open a new account in your name. It is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to apply for a new credit card, cell phone, or any service that requires a credit check. Additionally, if you request a security freeze from a consumer reporting agency there may be a fee up to $10 to place, lift, or remove the security freeze; however, this fee may be less in certain states (in MA, up to $5). In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. You must separately place a security freeze on your credit file with each credit reporting agency.