



July 26, 2019

<<First Name>> <<Last Name>>

<<Address1>>

<<Address2>>

<<City>>, <<State>> <<Zip>>

Re: Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>:

I am writing on behalf of Eagle's Nest Foundation, Inc. ("Eagle's Nest") to inform you of a data security incident that may have affected your personal information. At Eagle's Nest, we take the privacy and security of your information very seriously and regret any concern that this incident may cause you. That is why we are contacting you and informing you about steps that can be taken to help protect your personal information.

What happened? On June 7, 2019, a company-issued laptop was stolen from an employee's secured car. The employee immediately reported the theft to Eagle's Nest and the local police; however, the stolen laptop has not been recovered. The laptop may have contained personal information associated with copies of Student and Exchange Visitor Program (SEVIS) applications saved to the laptop's hard drive. While we are not aware of the misuse of any information, we are sending you this letter to inform you of the incident and to share steps you can take to help protect your information.

What information was involved? The potentially affected information may have included your name and passport number.

What we are doing. As soon as we became aware of the incident, we took the steps described in further detail above. In addition, we have taken affirmative steps to minimize the likelihood of a similar incident from occurring in the future and to protect the privacy and security of all information in our possession. Those steps include working with leading cybersecurity experts to investigate this incident and notifying the local police in an effort to hold the wrongdoers accountable. We are also providing you with information about steps that you can take to help protect your personal information.

What you can do. You can follow the recommendations on the following page to help protect your personal information. Furthermore, while we do not believe anyone's information was misused as a result of this incident, as a precautionary measure, we recommend that you remain vigilant and review your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account

is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities.

For more information: Eagle's Nest remains committed to protecting your information. If you have any questions, please contact Elizabeth Waite-Kucera at (828) 877-4349 from 9:00 a.m. – 5:00 p.m. Eastern Time, Monday through Friday.

Thank you for your patience through this incident. We take your trust in use and this matter very seriously. Please accept our apologies for any worry or inconvenience this may cause you.

Sincerely,

A handwritten signature in cursive script that reads "Elizabeth Waite-Kucera".

Elizabeth Waite-Kucera
Executive Director | Eagle's Nest Foundation, Inc.

STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant and review your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can also contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-680-7289
www.transunion.com

Free Annual Report

P.O. Box 105281
Atlanta, GA 30348
1-877-322-8228
www.annualcreditreport.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement, or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state. Residents of Maryland and North Carolina can obtain more information from their Attorneys General using the contact information below.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

**Maryland Attorney
General**

200 St. Paul Place
Baltimore, MD 21202
Marylandattorneygeneral.gov
1-888-743-0023

**North Carolina Attorney
General**

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include knowing what is in your file; disputing incomplete or inaccurate information; and requiring consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.