

**From:** [REDACTED]  
**To:** [jessek@turkestrauss.com](mailto:jessek@turkestrauss.com)  
**Subject:** Re: Public Records Act Request 2019-12988  
**Date:** Tuesday, November 12, 2019 12:00:01 PM  
**Attachments:** [2019-11-08 Kelaidis PRA request.pdf](#)

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Dear Jesse Kelaidis:

After review of your records request dated November 8, 2019, we have determined that we have no records that are responsive to your request. The Consumer Assistance Program has no records of complaints against Liberty University between January 1, 2016 and November 12, 2019.

A copy of your original request is attached for your convenience.

If you feel information or records have been withheld in error, you may appeal to the Deputy Attorney General in writing at:

Josh Diamond  
Deputy Attorney General  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Sincerely,

[REDACTED]

Consumer Advisor

State of Vermont  
Office of the Attorney General  
Consumer Assistance Program  
109 State Street  
Montpelier, VT 05609-1001

Email: [ago.cap@vermont.gov](mailto:ago.cap@vermont.gov)  
Website: <http://www.uvm.edu/consumer>  
Phone: (800) 649-2424 (toll free from VT phone)  
Fax: (802) 304-1014