

From: [REDACTED]
Sent: Friday, February 28, 2020 9:45 AM
To: [REDACTED]
Subject: RE: Public Records Act Request 2020-02364

Re: Public Records Act Request 2020-02364

Dear [REDACTED],

Please see the attached letter in response to your Public Records Act request.

Sincerely,

[REDACTED]
Consumer Advisor

State of Vermont
Office of the Attorney General
Consumer Assistance Program
109 State Street
Montpelier, VT 05609-1001

Email: ago.cap@vermont.gov
Website: <http://www.uvm.edu/consumer>
Phone: (800) 649-2424 (toll free from VT phone)
Fax: (802) 304-1014

From: [REDACTED] [[mailto:\[REDACTED\]](mailto:[REDACTED])]
Sent: Thursday, February 27, 2020 5:03 AM
To: [REDACTED] >
Subject: Re: Public Records Act Request 2020-02364

EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.

Dear Ms. [REDACTED],

Thank you for your response. I am willing to pay the necessary fees and would like the additional correspondence files between CAP, the consumer, and the business. Please let me know if this raises the cost estimate. Also, please let me know who I should make the check payable to.

Thank you,
[REDACTED]

THOMAS J. DONOVAN, JR.
ATTORNEY GENERAL

JOSHUA R. DIAMOND
DEPUTY ATTORNEY GENERAL

SARAH E. B. LONDON
CHIEF ASST. ATTORNEY
GENERAL



ADDRESS REPLY TO:
CONSUMER ASSISTANCE PROGRAM
109 State Street
Montpelier, Vt 05609
website: ago.vermont.gov/cap
e-mail: ago.cap@vermont.gov

STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
PUBLIC PROTECTION DIVISION
TEL: 1-800-649-2424
FAX: (802) 304-1014

February 28, 2020

Via email to [REDACTED]

Re: Public Records Request 2020-02364

Dear [REDACTED],

I write in response to your Public Records Act request dated, February 23, 2020, a copy of which is attached for your convenience.

For all "copies of consumer complaints" against "Tesla Inc ('Tesla') and "the additional correspondence files between CAP, the consumer, and the business" filed between January 1, 2017 and February 20, 2020, we estimate that searching for, reviewing, and redacting the files (15 complaints amounting to 118 files, at least two of which exceed 50 pages) will come to approximately 409 minutes. Note that there is no charge for the first 30 minutes. At 379 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$ 125.07.

We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you. Checks may be made payable to the "Vermont Attorney General's Office" and can be mailed to:

Attn: Charity Clark
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

February 28, 2020

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Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

A handwritten signature in black ink, appearing to be "M. J.", with a long, sweeping flourish extending to the right.A solid black rectangular redaction box covering the name of the sender.

Consumer Assistance Program
Office of the Attorney General
State of Vermont