

## ATTACHMENT B

1. As a material obligation of the Settlement Agreement, the Genesis Centers agree to engage a roving Patient Care Coordinator who will perform duties at each of the Genesis Centers, for a minimum term of two years and a maximum term of three years.
2. The Patient Care Coordinator shall be a full-time, contract employee of the Genesis Centers, but shall not be considered a staff position while on-site at any of the Genesis Centers for purposes of federal or state regulatory requirements, and shall not be counted in the Genesis Centers' daily staffing numbers. Additionally, the Patient Care Coordinator shall not be assigned floor assignments or responsibilities for the delivery of care services to the Genesis Centers' residents.
3. The Parties are creating this job position to assist the Genesis Centers in providing their residents with the safest, most appropriate, and highest-quality care. Care coordination is intended to prevent fragmented care, ensure that the Genesis Centers' staff, whether permanent or short-term, are properly trained and prepared to provide, quality care, and to help transition residents from one care area to another. By reviewing, monitoring and enhancing the Genesis Centers' care delivery systems, care coordination is designed to improve patient outcomes and satisfaction, as well as access to, and continuity of, high-quality care.
4. The Parties intend the Patient Care Coordinator to have the authority and responsibilities necessary to fulfill the functions described above. These areas of authority and responsibility shall include, among other things:

- Review all aspects of the delivery of care to the Genesis Centers' residents, including patient safety and satisfaction, and propose and implement recommendations for improvements in the delivery of care;
- Review and oversight of staff education, training and other programs, including the recruitment, filling and retention of permanent staff educators at each of the Genesis Centers;
- Assist the Genesis Centers in reviewing, planning, monitoring, directing and improving the day-to-day functions of the Genesis Centers' Nursing Service Departments, in conjunction with the facilities Directors of Nursing/Center Nurse Executive, in accordance with federal, state and local standards, guidelines and regulations;
- Review monitor and participate in the development of the written plan of care (preliminary and comprehensive) for each resident to ensure that care plans are properly documented and updated, and that care is administered in accordance with the plan and with the resident's wishes, including the implementation of advance directives;
- Protect residents' rights related to abuse, neglect, confidentiality, fair treatment, privacy and the right to refuse treatment by monitoring resident care, and reviewing complaints and documented resolutions;
- Review the Genesis Centers' compliance policies and standards of conduct, and monitor staff adherence with those policies and standards; and
- Participate in any and all meetings of the Genesis Centers' executive of leadership staff members relating to the delivery of care to the Genesis Centers'

residents in general, and to specific residents, including transfer and discharge planning.

5. This document is not intended to define each area of authority and responsibility that the Patient Care Coordinator will be required to fulfill his or her functions, or the day-to-day mechanics of how the Patient Care Coordinator will carry out his or her functions in coordination with the Genesis Centers. Accordingly, the Genesis Centers agree to work in good-faith cooperation with the State, the Quality of Care Reviewer and the Patient Care Coordinator to identify additional areas of authority and responsibility, not specifically listed above in Paragraph 2 of this Attachment, that may be required and to determine how the Patient Care Coordinator will exercise authority and perform his or her job functions.

6. The Genesis Centers shall be responsible for hiring the Patient Care Coordinator within 90 days after the Effective Date of the Settlement Agreement. The State shall have the right to approve the proposed candidate[s] and job contract[s], prior to hiring.

7. Among other qualifications, the Patient Care Coordinator shall be a Registered Nurse, licensed in the State of Vermont, with experience in oversight, supervision and monitoring of patient care practices, and the delivery of patient care, in skilled nursing facilities.

8. The Genesis Centers shall employ the Patient Care Coordinator for a maximum term of 36 months. The State, at its sole discretion, may shorten the term of the Patient Care Coordinator by up to 12 months, based on the Genesis Centers' performance as reflected in the annual reports of the Quality of Care Reviewer described in Section III, Paragraph 2 of the Settlement Agreement and further detailed in Attachment A to the Settlement Agreement.

9. The Patient Care Coordinator shall have reporting duties to the State and the Quality of Care Reviewer. Specifically, the Patient Care Coordinator shall make oral reports to the State (Office of the Vermont Attorney General) describing his or her work, areas of progress and remaining challenges, according to a schedule that the State reasonably establishes. The Patient Care Coordinator shall also prepare a written report after 12 months and 24 months, for inclusion in the Quality of Care Reviewer's annual reports.

10. In addition to complying with the obligations of the Vermont Mandated Reporter laws, and other regulatory reporting requirements, the Patient Care Coordinator shall advise the Quality of Care Reviewer within 24 hours of learning of any situation that, in the Patient Care Coordinator's opinion, endangers the health or safety of any resident. The State agrees that the Patient Care Coordinator will not be required to report routine violations (with no potential risk of resident harm) to the Division of Licensing and Protection. The Patient Care Coordinator may also report to the State or the Quality of Care Reviewer at any time, according to his or her discretion, to raise issues or concerns related to the performance of his or her duties, the Genesis Center's performance under the terms of the Settlement Agreement, or any other matter. The Genesis Centers acknowledge the reporting requirements described in this attachment and agree to cooperate with and permit the Patient Care Coordinator to fulfill these responsibilities without interference, limitation or the assertion of any claim of confidentiality or privilege.