

From: [Hecker, Olivia](#)
To: [AGO - Info](#)
Subject: Consumer Protection Open Records
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Attachments: [Outlook-gjynd0fv.png](#)

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Sir or Madam,

This is a follow-up email to an inquiry sent by NAAG to Consumer Chiefs on behalf of the Iowa Attorney General's Office (see previous). The inquiry sought information regarding consumer complaints as public records.

The Iowa AGO has been asked by local journalists how many/what states make their consumer complaints a public record. Specifically, we are asking states to provide the following information:

1. Are consumer complaints public record;
2. What statutes are related to consumer complaints as public record;
3. What fees apply to record requests;
4. Contact information for the custodian of consumer complaints;
5. Additional relevant information/commentary.

To date, we have not received information from your state. If you can respond with your state's information at your earliest convenience, it would be greatly appreciated.

Thank you!



Olivia Hecker

Intern

Office of the Attorney General of Iowa

1305 East Walnut Street

Des Moines, Iowa 50319

Phone: (515) 281-5926 | Fax: (515) 281-6771

www.iowaattorneygeneral.gov