

From: Curtis, Christopher <Christopher.Curtis@vermont.gov>
Sent: Friday, March 13, 2020 2:53 PM
To: olivia.hecker@ag.iowa.gov
Cc: Clark, Charity <Charity.Clark@vermont.gov>; Mishaan, Jessica <Jessica.Mishaan@vermont.gov>
Subject: Response to your inquiry

Dear Ms. Hecker,

Thank you for your email requesting information about Vermont's public records law. You wrote (please find replies in red below):

The Iowa AGO has been asked by local journalists how many/what states make their consumer complaints a public record. Specifically, we are asking states to provide the following information:

1. Are consumer complaints public record; **Yes.**
2. What statutes are related to consumer complaints as public record; **See 1 V.S.A. §§ 315-320; See, especially 1 V.S.A. § 317 (available here: <https://legislature.vermont.gov/statutes/section/01/005/00317>)**
3. What fees apply to record requests; **Inspection free; copy and staff costs for copies; See 1 V.S.A. § 316 (available here: <https://legislature.vermont.gov/statutes/section/01/005/00316>)**
4. Contact information for the custodian of consumer complaints; **Consumer Assistance Program (800-649-2424; <https://www.uvm.edu/consumer>)**
5. Additional relevant information/commentary.

I hope this is helpful.

Best, Christopher

Christopher J. Curtis
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