

From: [REDACTED]@partner.vermont.gov>
Sent: Monday, March 30, 2020 9:59 AM
To: Teri Doerr <billing@webrecon.net>
Subject: Public Records Act Request 2020-03600

Re: Public Records Act Request 2020-03600

Dear Teri Doerr,

Please see attached in response to your Public Records Act request. For your convenience, a copy of your request has also been attached. We apologize for the delay in response.

Sincerely,

[REDACTED]
Complaint Specialist

State of Vermont
Office of the Attorney General
Consumer Assistance Program
109 State Street
Montpelier, VT 05609-1001

Website: ago.vermont.gov/cap
Email: ago.cap@vermont.gov

CAP PRR Debt Collection

Received between 08/01/2019 and 03/15/2020

Report Created on 3/30/2020

Number of Matters: 37

Matter Name	Received Date	Consumer Zipcode	Business Name	Case Outcome	Practice Code	Status Code
First Credit Services CAP 2019-12534	10/31/2019	05201	First Credit Services	Closed	122 UNAUTHORIZED BILLING	Resolved
Blair; Midland Credit Management CAP 2019-10974	10/30/2019	05408	Blair	Closed	103 DECEPTIVE PRICING	Pending
Blair; Midland Credit Management CAP 2019-10974	10/30/2019	05408	MIDLAND CREDIT MANAGEMENT (MCM)	Closed	103 DECEPTIVE PRICING	Pending
Blair; Midland Credit Management CAP 2019-10974	10/30/2019	05408	Blair	Closed	110 PRESSURE SELLING	Pending
Blair; Midland Credit Management CAP 2019-10974	10/30/2019	05408	MIDLAND CREDIT MANAGEMENT (MCM)	Closed	110 PRESSURE SELLING	Pending
Blair; Midland Credit Management CAP 2019-10974	10/30/2019	05408	Blair	Closed	406 Credit-High Interest/Usury	Pending
Blair; Midland Credit Management CAP 2019-10974	10/30/2019	05408	MIDLAND CREDIT MANAGEMENT (MCM)	Closed	406 Credit-High Interest/Usury	Pending
RCMC Collections CAP 2020-02365	2/11/2020	05404	RCMC Collections		401 CREDIT - HARASSMENT OR OTHER COLLECTION PRACTICE	Pending
RCMC Collections CAP 2020-02365	2/11/2020	05404	RCMC Collections		412 DISPUTES UNDERLYING DEBT	Pending

Franklin Collection Services CAP 2020-02386	2/10/2020	05408	Franklin Collection Services		401 CREDIT - HARASSMENT OR OTHER COLLECTION PRACTICE	Pending
Platinum Rapid Funding Group LTD CAP 2019-10115	9/5/2019		attn: Elias, Platinum Rapid Funding Group LTD		412 DISPUTES UNDERLYING DEBT	Pending
Platinum Rapid Funding Group LTD CAP 2019-10115	9/5/2019		attn: Elias, Platinum Rapid Funding Group LTD		109 MISREPRESENTATION-VERBAL	Pending
First Credit Services CAP 2019-12338	10/29/2019	05448	First Credit Services		122 UNAUTHORIZED BILLING	Referral
Professional Account Management LLC CAP 2020-01152	1/15/2020	05641	PROFESSIONAL ACCOUNT MANAGEMENT		412 DISPUTES UNDERLYING DEBT	Pending
Professional Account Management LLC CAP 2020-01152	1/15/2020	05641	PROFESSIONAL ACCOUNT MANAGEMENT		403 CREDIT - IMPROPER OR INCORRECT BILLING	Pending
Vermont Interventional Spine Center CAP 2020-01164	12/6/2019	05403	Vermont Interventional Spine Center		403 CREDIT - IMPROPER OR INCORRECT BILLING	Pending
Advance Cash Express CAP 2020-01326	1/21/2020	05641	Ace Cash Express		210 Scam-Spamming	Pending
Advance Cash Express CAP 2020-01326	1/21/2020	05641	Ace Cash Express			Pending
Waypoint Resource Group CAP 2020-01367 2020-01367	1/22/2020	05036	Waypoint Resource Group		214 Scam-phishing	Pending
Waypoint Resource Group CAP 2020-01367 2020-01367	1/22/2020	05036	Waypoint Resource Group		210 Scam-Spamming	Pending
Sequium Asset Solutions, LLC 2020-03511	3/10/2020	05855	Sequium Asset Solutions, LLC		401 CREDIT - HARASSMENT OR OTHER COLLECTION PRACTICE	Pending
Vermont Medical Sleep Disorders Center CAP 2019-12814	11/6/2019	05491	Vermont Medical Sleep Disorders Center	Closed	401 CREDIT - HARASSMENT OR OTHER COLLECTION PRACTICE	Closed, Unable To Resolve/No Resolution
Vermont Medical Sleep Disorders Center CAP 2019-12814	11/6/2019	05491	Vermont Medical Sleep Disorders Center	Closed	219 Unprofessional Conduct - Licensed Professionals	Closed, Unable To Resolve/No Resolution

Vermont Medical Sleep Disorders Center CAP 2019-12814	11/6/2019	05491	Vermont Medical Sleep Disorders Center	Closed	207 Unsatisfactory Service	Closed, Unable To Resolve/No Resolution
Receivable Manage Services LLC CAP 2020-01304	1/13/2020	05753	Receivable Manage Services LLC	Closed	214 Scam-phishing	Pending
National Credit Service/Navient CAP 2020-03631	3/9/2020	05652	Navient		401 CREDIT - HARASSMENT OR OTHER COLLECTION PRACTICE	Referral
RCMC CAP 2019-08597	8/7/2019	05452	RCMC Collections	Closed	412 DISPUTES UNDERLYING DEBT	Closed, Unable To Resolve/No Resolution
Midland Credit Management CAP 2020-02105	2/11/2020	05482	MIDLAND CREDIT MANAGEMENT (MCM)			Pending
First Credit Services CAP 2019-12811	11/7/2019	05478	First Credit Services		412 DISPUTES UNDERLYING DEBT	Pending
Portfolio Recovery Associates LLC CAP 2019-12928	11/4/2019	06492	Portfolio Recovery Associates		401 CREDIT - HARASSMENT OR OTHER COLLECTION PRACTICE	Referral
Portfolio Recovery Associates LLC CAP 2019-12928	11/4/2019	06492	Portfolio Recovery Associates		403 CREDIT - IMPROPER OR INCORRECT BILLING	Referral
Portfolio Recovery Associates LLC CAP 2019-12928	11/4/2019	06492	Portfolio Recovery Associates		104 FAILURE TO PERFORM	Referral
Portfolio Recovery Associates LLC CAP 2019-12928	11/4/2019	06492	Portfolio Recovery Associates		REF REFERRED TO ANOTHER AGENCY	Referral
Portfolio Recovery Associates LLC CAP 2019-12928	11/4/2019	06492	Portfolio Recovery Associates		207 Unsatisfactory Service	Referral
Midland Credit Management CAP 2019-12482	10/25/2019	05826	MIDLAND CREDIT MANAGEMENT (MCM)	Closed	406 Credit-High Interest/Usury	Resolved
Ascension Point Recovery Services, LIC CAP 2019-14820	12/12/2019	05827	Ascension Point Recovery Services, LIC		114 Unsolicited Mail,Phone, Email or Fax Solicitations	Pending
Ford Motor Credit Company CAP 2020-03509	3/10/2020	05855	FORD MOTOR CREDIT COMPANY		401 CREDIT - HARASSMENT OR OTHER COLLECTION PRACTICE	Pending