

State of Vermont
Department of Labor
Unemployment Insurance Division
5 Green Mountain Drive
P.O. Box 488
Montpelier, VT 05601
labor.vermont.gov

May 14, 2020

Dear Claimant,

This letter is being sent to you because the Department of Labor has learned that your name and Social Security Number may have inadvertently been sent to an employer that was not associated with your unemployment claim. This was the result of a processing error and not associated with any kind of external breach of DOL data.

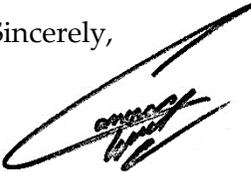
At this time, there is no evidence of any misuse of your information; however, in an abundance of caution, you should closely monitor your accounts for any suspicious activity. In response to this situation, the Department has contacted all of the employers who received this wrong information and have instructed them to destroy any SSNs they received in error.

This mailing occurred on approximately March 30, 2020 and included the wrongful printing of claimant names and SSNs on the backside of forms requesting information about wages paid. These forms were mailed by to DOL to employers regarding employees who have submitted a claim for unemployment insurance benefits. Corrected forms were resent to all employers.

We sincerely apologize for any inconvenience. Again, at this time we have no evidence of any misuse of information and this error was not the result of any external intrusion into DOL's electronic systems.

Included with this letter is a checklist of suggestions for how you can best protect yourself against the risk of identity theft.

Sincerely,



Cameron Wood
Unemployment Insurance Director
Vermont Department of Labor



TIPS FOR GUARDING AGAINST IDENTITY THEFT

- (1) Review your bank, credit card and debit card account statements over the next twelve to twenty-four months and immediately report any suspicious activity to your bank or credit union.
- (2) Monitor your credit reports with the major credit reporting agencies.

Equifax	Experian	TransUnion
1-800-685-1111	1-888-397-3742	1-800-916-8800
P.O. Box 740241	P.O. Box 2104	P.O. Box 2000
Atlanta, GA 30374-0241	Allen, TX 75013	Chester, PA 19022
www.equifax.com	www.experian.com	www.transunion.com

Under Vermont law, you are entitled to a free copy of your credit report from those agencies every twelve months. Call the credit reporting agency at the telephone number on the report if you find: (A) Accounts you did not open; (B) Inquiries from creditors that you did not initiate; or (C) Inaccurate personal information, such as home address and Social Security number.

- (3) If you find suspicious activity on your credit reports or other account statements, call your local police or sheriff's office and file a report of identity theft. Get a copy of the police report. You may need to give copies of the police report to creditors to clear up your records, and also to access some services that are free to identity theft victims.
- (4) If you find suspicious activity on your credit reports or on your other account statements, consider placing a fraud alert on your credit files so creditors will contact you before opening new accounts. Call any one of the three credit reporting agencies at the number below to place fraud alerts with all of the agencies.

Equifax	Experian	TransUnion
888-766-08	888-397-3742	800-680-7289

- (5) You may also get information about security freezes using the below addresses:

Equifax: https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp	Experian: http://www.experian.com/consumer/security_freeze.html	TransUnion: https://www.transunion.com/credit-freeze
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If you do not have Internet access but would like to learn more about how to place a security freeze, contact the VT Attorney General's Office at 802-656-3183 (800-649-2424 toll free in Vermont only).

- (6) Even if you do not find suspicious activity on your credit report or your other account statements, it is important that you check your credit report for the next two years. Just call one of the numbers in paragraph 2 above to order your reports or to keep a fraud alert in place.

Helpful information about identity theft, security freezes, and obtaining a free copy of your credit report is available on the VT Attorney General's website: <http://ago.vermont.gov/>. Another helpful source is the Federal Trade Commission website: <https://www.consumer.ftc.gov/features/feature-0014-identity-theft>.

