

**From:** [Salman, Josh](#)  
**To:** [AGO - Info](#); [AGO - Public Records Requests](#)  
**Subject:** Public records request  
**Date:** Thursday, May 28, 2020 10:38:14 AM  
**Attachments:** [FOIA41 SALMAN.doc](#)

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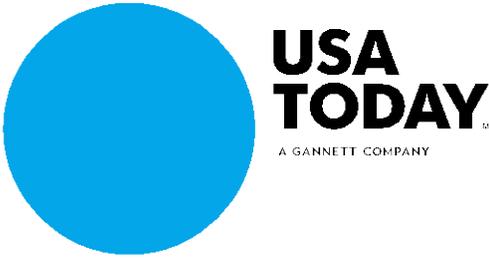
**EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.**

Good morning. Please see the attached FOIA request for public records. Thank you.

**Josh Salman**  
Reporter  
(941) 586-0031



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To whom it concerns at the Vermont State Attorney General's Office,

I am writing to file a public records request for line item data records on every consumer complaint related to COVID-19 filed to the Vermont State Attorney General's Office. This should include coronavirus-related complaint data based on fraud, do not call, identity theft, lending practices, supplement sales, and any other virus-related complaints consumers submitted to the state. We are seeking this information since the start of calendar year 2020 through 5/28/2020 or the most recent data available.

For each digital record or data entry, please provide information on the date of the complaint, the specific type of complaint, the product or service being offered, the consumers' reported financial loss amount, the state and/or city location of the consumer/complaint, the complainants name (if available), complainants age and race, the name of the vendor and/or company subject to the complaint, the contact method, the payment method, and any and all other information that's documented as part of these complaints and is publicly available.

Please provide these records as soon as possible, and in their native, digital format – preferably CSV. PDFs and Word documents do not comply. We are not seeking aggregate data.

Please also note that this request is for gathering news that will be published or broadcast to the public. The records are newsworthy and their release serves the public interest. The records are not for commercial use, so I would request that you assess copying fees only. As a newspaper reporter with USA TODAY, my primary activity or occupation is disseminating information.

If there is a charge or fee, please provide me with an estimate before fully processing this request.

If any material is exempt from the public records laws and statutes please redact or eliminate those specific qualifiers from the released data – do not simply deny the entire request based on confidential cells – if the data can be made available without that information included.

Please confirm receipt of this request. If you have any questions or need further clarification regarding this request, please do not hesitate to contact me. I can be best reached by email at <jsalman@GateHouseMedia.com> and on my cell phone at 941-586-0031.

Thank you for your time and cooperation.

Josh Salman  
Reporter  
941-586-0031  
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