

From: [Clark, Charity](#)
To: JSalman@GateHouseMedia.com
Subject: Vermont Public Records Act request, dated May 28, 2020
Date: Friday, May 29, 2020 11:14:54 AM
Attachments: [Salman clarification letter 5.29.20.pdf](#)

Please see attached.

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Via email to JSalman@GateHouseMedia.com

May 29, 2020

Josh Salman, Reporter
USA Today
7950 Jones Branch Drive
McLean, Virginia 22108-0605

Re: Vermont Public Records Act request, dated May 28, 2020

Dear Josh:

I write in response to your pending request for public records, dated May 28, 2020, and in follow-up to our telephone conversation today. Your request was for:

[L]ine item data records on every consumer complaint related to COVID-19 filed to the Vermont State Attorney General's Office. This should include coronavirus-related complaint data based on fraud, do not call, identity theft, lending practices, supplement sales, and any other virus-related complaints consumers submitted to the state. We are seeking this information since the start of calendar year 2020 through 5/28/2020 or the most recent data available.

During our conversation today, you refined your request to include: a spreadsheet of all consumer complaints received by our Consumer Assistance Program from January 1, 2020 to May 28, 2020. We will proceed with preparing a cost estimate for this request. If you have any questions, I can be reached at charity.clark@vermont.gov or 802-917-1993.

Sincerely,

/s/ _____
Charity R. Clark
Chief of Staff