

**From:** Justin Glawe <[jgfoia@gmail.com](mailto:jgfoia@gmail.com)>  
**Sent:** Tuesday, August 11, 2020 10:37 AM  
**To:** Clark, Charity <[Charity.Clark@vermont.gov](mailto:Charity.Clark@vermont.gov)>  
**Subject:** Re: Vermont Public Records Act request dated 8/1/20

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You got it, that's correct. Thank you!

On Mon, Aug 10, 2020 at 6:31 PM Clark, Charity <[Charity.Clark@vermont.gov](mailto:Charity.Clark@vermont.gov)> wrote:

Hi, Justin,

If I understand correctly, you would like consumer complaints regarding Facebook for the month of July 2020. If you can confirm via email, that is sufficient to make a request for public records and we can start working on a cost estimate for you. Just let me know!

Charity

**From:** Justin Glawe <[jgfoia@gmail.com](mailto:jgfoia@gmail.com)>  
**Sent:** Monday, August 10, 2020 4:06 PM  
**To:** Clark, Charity <[Charity.Clark@vermont.gov](mailto:Charity.Clark@vermont.gov)>  
**Subject:** Re: Vermont Public Records Act request dated 8/1/20

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Yes, can you just consider this email a proper request for those records?

On Mon, Aug 10, 2020 at 2:02 PM Clark, Charity <[Charity.Clark@vermont.gov](mailto:Charity.Clark@vermont.gov)> wrote:

Hi, Justin,

Consumer complaints would fall outside the scope of your request for records. If you would like to make a new request for consumer complaints against Facebook made during the same timeframe, please let me know.

Charity

**From:** Justin Glawe <[jgfoia@gmail.com](mailto:jgfoia@gmail.com)>  
**Sent:** Monday, August 10, 2020 1:50 PM  
**To:** Clark, Charity <[Charity.Clark@vermont.gov](mailto:Charity.Clark@vermont.gov)>  
**Subject:** Re: Vermont Public Records Act request dated 8/1/20

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Thanks, so no consumer complaints regarding Facebook in July?

On Fri, Aug 7, 2020 at 2:02 PM Clark, Charity <[Charity.Clark@vermont.gov](mailto:Charity.Clark@vermont.gov)> wrote:

Please see attached.

Charity R. Clark

Chief of Staff

Office of the Attorney General

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