

**From:** [AGO - CAP](#)  
**To:** [Ashley.McPhilamy@aarons.com](mailto:Ashley.McPhilamy@aarons.com)  
**Subject:** Public Records Act Request 2020-07605  
**Date:** Thursday, August 27, 2020 1:19:55 PM  
**Attachments:** [2020-08-26 McPhilamy PRA request.pdf](#)

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Re: Public Records Act Request 2020-07605

Dear Ashley McPhilamy,

After review of your records request dated August 26, 2020, we have determined that we have no records that are responsive to your request. The Consumer Assistance Program has no records of complaints against the following entities between July 1, 2019 and August 27, 2020:

- Aaron's, Inc.
- Progressive Leasing
- Dent-A-Med, Inc., d/b/a/ the HELPCard
- Aaron's
- Aaron's Rent to Own
- Aaron's Rental
- Aaron's Rental Center
- Aarons Sales and Leasing
- Aarons Furniture
- Aaron's Sales
- Aaron's Sales and Lease Ownership
- Aaron's Rents

A copy of your original request is attached for your convenience. To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond . Such appeal should be in writing.:

Joshua Diamond  
Deputy Attorney General  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Sincerely,

  
Complaint Specialist

Consumer Assistance Program  
Office of the Attorney General  
Mailing Address:  
109 State Street  
Montpelier, VT 05609-1001

Phone: 800-649-2424

Email: [ago.cap@vermont.gov](mailto:ago.cap@vermont.gov)