

Gift Cards Scam with Loss Form

Intake:

Consumer Assistance Program
Vermont Attorney General's Office
(800) 649-2424 ago.cap@vermont.gov

The information you provide to CAP will help us to alert money transfer and gift card companies, retail locations, banks, and possibly the police.

- 1) If you provided numbers on the back of the card to a scammer, you should contact the gift card company immediately by locating the number on the back of the card!
Amazon: 1 (888) 280-4331
Ebay: visit eBay.com to connect with eBay customer service.
Google Play: 1 (855) 466-4438
iTunes: 1 (800) 275-2273. Say "gift card" to connect with a live representative.
- 2) Please attach photos or photocopies of the gift cards and corresponding receipts if possible.
- 3) Please send a written complaint to our office, detailing what happened by completing the form below.

4) Please provide your information:

Consumer Name: Senior? Veteran? Active Military?
 Address: City: State:
 Zip Code: Age: Email Address:
 Phone: Are you willing to be interviewed by the news about this scam?

5) Please provide the following information about the scammer:

How did the scammer initially make contact?
 What was the date of the initial contact with the scammer?:
 Scammer Name: Scam Business Name?
 Scammer Address:
 Phone: Email Address:
 Website: Additional identifying info:

6) Please describe what happened (attach additional page(s) if necessary):

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7) ***Please answer the following if you withdrew funds from your bank account in order to send money:***

Bank Name:

Bank Address:

Bank employees you interacted with regarding this transaction:

Please describe the interaction you had with your bank regarding these withdrawal(s):

Is it typical for you to withdraw this amount of money? Why/why not?

8) ***Please answer the following if you interacted with your credit card company in order to send money:***

Credit Card Co.:

Card Co. Phone:

Credit Card Co. Address:

Card Co. employees you interacted with regarding this transaction:

Please describe the interaction you had with the Credit Card Co. regarding the transfer(s):

Is it typical for you to complete similar transactions? Why/why not?

9) ***Please provide the following information about each transaction (use additional pages if needed):***

GIFT CARD INFORMATION

Gift Card Transaction 1: Gift Card Company:

(Ex: iTunes, eBay)

Store Name:

(Ex: Rite-Aid, Shaw's)

Store Address:

Store Phone #:

Gift Card #:

Card Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Did a store Agent warn about fraud?

Who received the numbers from the card?

Did the gift card company confirm the funds have been used?

Gift Card Transaction 2: Gift Card Company:

(Ex: iTunes, eBay)

Store Name:

(Ex: Rite-Aid, Shaw's)

Store Address:

Store Phone #:

Gift Card #:

Card Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Did a store Agent warn about fraud?

Who received the numbers from the card?

Did the gift card company confirm the funds have been used?

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Gift Card Transaction 3: Gift Card Company:

(Ex: iTunes, eBay)

Store Name:

(Ex: Rite-Aid, Shaw's)

Store Address:

Store Phone #:

Gift Card #:

Card Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Did a store Agent warn about fraud?

Who received the numbers from the card?

Did the gift card company confirm the funds have been used?

Gift Card Transaction 4: Gift Card Company:

(Ex: iTunes, eBay)

Store Name:

(Ex: Rite-Aid, Shaw's)

Store Address:

Store Phone #:

Gift Card #:

Card Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Did a store Agent warn about fraud?

Who received the numbers from the card?

Did the gift card company confirm the funds have been used?

Gift Card Transaction 5: Gift Card Company:

(Ex: iTunes, eBay)

Store Name:

(Ex: Rite-Aid, Shaw's)

Store Address:

Store Phone #:

Gift Card #:

Card Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Did a store Agent warn about fraud?

Who received the numbers from the card?

Did the gift card company confirm the funds have been used?

Gift Card Transaction 6: Gift Card Company:

(Ex: iTunes, eBay)

Store Name:

(Ex: Rite-Aid, Shaw's)

Store Address:

Store Phone #:

Gift Card #:

Card Amount: \$

Date of Transaction:

Processing Fee Amount: \$

Did a store Agent warn about fraud?

Who received the numbers from the card?

Did the gift card company confirm the funds have been used?